



INTERNATIONAL INC.

## **30 Day Unconditional Money Back Guarantee**

LTL International Inc. unconditionally guarantees that if for any reason you are not 100% satisfied with any machinery purchased from LTL, you may return this machinery within thirty (30) days and LTL will reimburse 100% of the purchase price. You retain the responsibility of satisfying the terms of any outstanding lease agreements you may have for items returned under this guarantee. This Guarantee does not apply to "Specialty" or "Non Standard" punch & dies or machinery.

Written notification of your desire to return machinery must be received within 21 days from the date you receive the machinery. Additionally, the machinery must be shipped from your facility within 30 days from the date you receive it. All return shipping charges will be the responsibility of the purchaser.

Any damage to the returned machinery, which LTL deems to be caused by misuse, abuse, act of God, improper installation, or any damage not covered under warranty, will be repaired by LTL, and the charges for these repairs will be deducted from the reimbursement amount. The reimbursement will be processed within 30 days from the receipt of the machinery in Dallas, Texas.

## **LTL International, Inc. Factory Warranty**

LTL International, Inc. slat punching equipment and accessories are warranted by the manufacturer against defects in materials and manufacture workmanship for a period of one (1) year from date of purchase, provided recommended installation procedures have been followed.

In case of product failure due to defective material or manufacturer workmanship within the one (1) year warranty period, the defective product will be repaired or replaced at the manufacturer's option, and at no charge to the customer for either parts or labor.

A "Return Goods Authorization" (RGA) number must be assigned by LTL before returning any defective parts. Items received by LTL without an authorized RGA number will not be accepted, and will be returned to sender freight collect. Parts that have been replaced or repaired during the warranty period are covered under warranty for the remainder of the initial one (1) year period. LTL International, Inc. will pay Ground-shipping charges to return all products repaired or replaced under warranty to the customer. LTL International, Inc. will not be responsible for any loss of production, factory down time, or labor charges related to LTL machinery repair or replacement. This warranty shall be considered void if damage to the product(s) is due to improper installation, misuse or abuse, connection to an improper power source, or if damage was caused by lightning, wind, fire, flood, or other natural agent.

This warranty gives you specific legal rights; you may also have other rights, which may vary, from state to state. This warranty is in lieu of all other warranties, expressed or implied, and is Not Valid outside the United States and Canada. This warranty is transferable to a new owner with written notification to LTL International, Inc. Proof of purchase may be required, please retain these records in a convenient, safe place.

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